

Kerikeri Retirement Village Procedures at Level One

DETAILS SUBJECT TO CHANGE IF OFFICIAL ADVICE CHANGES OR IS UPDATED

We will emerge from lock-down completely when New Zealand moves to Public Health Alert Level One. All restrictions on visitor access to our Care Facility and Village will be removed.

We will observe rigorously the 'golden rules' of Level One (and beyond) outlined by the Prime Minister:

- all staff will be required to stay home if ill (no Kiwi staunchness will be tolerated) and we will have the same expectation of all visitors to the Village, regardless of which part of the Village they are visiting
- staff with colds or flu-like symptoms will be asked to undertake a test for COVID-19 through their GPs, and we will test residents of our Care Facility who display such symptoms.
- residents of our Care Facility who display flu-like symptoms will be isolated until the results of a COVID-19 test are received. These tests are available in house so the process should be a reasonably quick one
- current enhanced hand-washing and sanitising protocols will remain in place
- staff and residents will be asked to observe sneezing and coughing etiquette
- staff will remain vigilant for any sign of COVID-19 symptoms, and for any breach of these 'golden rules'.

All visitors to our administration area and Care Facility will be asked to use the NZ Covid Tracer app; you'll see the QR Code on our external doors. They will be asked to sanitise their hands before and after their visits. Those wishing to use masks and other items of personal protective equipment will need to bring their own.

We will resume all organised events at the Village, and services such as podiatry, the Day Care programme and wellness activities like Yogalates will also re-start. So will bus and van-based group shopping trips. The hairdresser will be able to schedule appointments freely and will be able to accept appointments with people from outside the Village once again.

It remains only for us to say a massive 'thank you' to our residents, their families, whanau and loved ones, our incredible staff and our amazing team of suppliers and supporters for everything they have all done to get us successfully to this point.

Together we will remain vigilant because, as the Prime Minister and Director-General of Health have said quite clearly, COVID-19 still stalks the borders of our island nation, looking for a way to get in. If and when it does, our team of five million needs to be ready and able to defeat it again.

Thank you, thank you, thank you.

He aha te mea nui o te ao? He tāngata, he tāngata, he tāngata